

Instruction Manual Smart Light Bulb



Zigbee 3.0



- Bitte scannen Sie den QR-Code, um das deutsche Handbuch, das Installationsvideo und die Funktionseinführung zu erhalten.
- Escanee el código QR para obtener el manual en español, el video de instalación y la introducción de la función.
- Veuillez scanner le code QR pour obtenir le manuel en français, la vidéo d'installation et l'introduction des fonctions.
- Отсканируйте QR-код, чтобы получить руководство на русском языке, видео по установке и описание функций.
- Leia o código QR para obter o manual em português, o vídeo de instalação e a introdução das funções.
- Scansionare il codice QR per visualizzare il manuale in cinese, il video di installazione e l'introduzione alle funzioni.



请扫描二维码获取中文的说明书、安装视频及功能介绍

Important information

- It is recommended that the fittings are installed by a qualified electrician ensuring the installation complies with current IEE wiring regulations & local building control.
- Always switch off mains supply before installation.

Safety Information

- It is recommended that the fittings are installed by a qualified electrician ensuring the installation complies with current IEE wiring regulations & local building control.
- Do not disassemble, reassemble, modify, or attempt to repair the product by yourself. Such products may cause electric shock, which may cause serious injury or death.

Storage

Before opening, the product should be placed in a ventilated and dry environment, with a temperature of -40°C to $+100^{\circ}\text{C}$, and a relative humidity $\leq 85\%\text{RH}$; indoor environment with no acid, alkali, salt and corrosive, explosive gas, flammable matter, protected from dust, rain and snow.

Smart Life APP Instructions



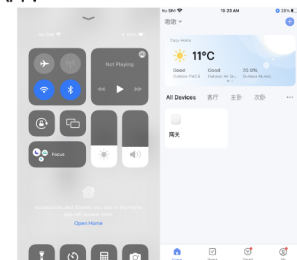
iOS App / Android App

- Download Smart Life APP**
 - Scan the QR code on the right to download the Smart Life APP. You can also search "Smart Life" in either App Store or Google Play to install the APP.
- Register a Smart Life account and sign in the app**
 - You will be prompted to enter your mobile number or email address to register. The system automatically recognises your country / area. You can also select your country code.

Note: If you use a Mobile number you will be sent a text message with your confirmation code to complete your account registration.

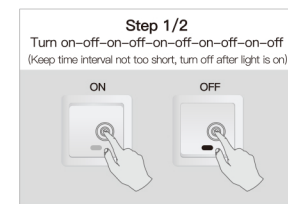
Steps for connecting the APP to the device

- Confirm you have connected 2.4G WiFi and a ZigBee hub into the MOES APP.



2. Add the ZigBee bulb into the hub

- Reset the bulb by ON/OFF for 5 times until it flashes for 6s.



Step 1/2

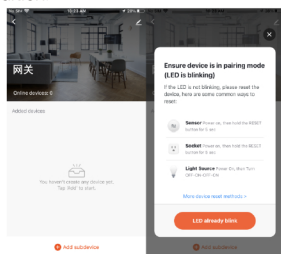
Turn on-off-on-off-on-off-on-off
(Keep time interval not too short, turn off after light is on)

ON

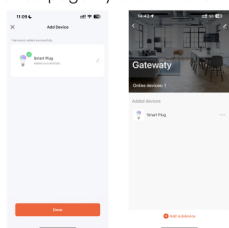
OFF

2) Enter the gateway.

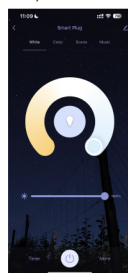
Please follow the picture below to finish as "Add subdevice" LED already blink, and the configuration would take about 10-120s, which is up to the network condition.



- Add the device successfully, you can edit the name of the device to enter the device page by click "Done".



- And now you can enjoy the smart automation by controlling the smart bulb anywhere you like.



Troubleshooting

Q1. Why does the device fail to link to the APP?

- ZigBee products work with the MPES/TUYA ZigBee gateway needed;
- Check whether the router connected to the gateway is connected to the external network. Ensure that the Wi-Fi signal of the gateway is good and try to connect the gateway again.
- Check whether the device is too far away from your gateway or other ZigBee devices

to form a mesh network. Keep the ZigBee gateway and the ZigBee device close as recommended, where the distance should be moderate (less than 5 m).

- Check whether the device enters the network distribution mode.

Q2. Why does the device auto-on/off?

Hello, there are several possible reasons why the equipment switches on and off by itself:

- Check whether timing, scene or automation is set for the device in the App;
- Check whether the device is shared with others, which may be caused by others' operation;
- Whether there has been a power failure in the house, and some devices will be automatically turned on after a complete power failure and re-energized;
- The power supply voltage of the device is unstable, resulting in frequent restart of the networking of the device. Please check whether the power supply of the device is normal.

If none of above conditions exist, please restore the device to factory settings in the App. In this case, the device will be removed from the device list of the App and all device-related information will be deleted also. Then you can reconfigure the device.

Q3. Why does the warm and cold double-color bulb that has been connected to the network directly flash when powered on again?

Hello, the device goes into the App configuration state for you switch on/off the device frequently.

If the problem continues, the device may have a hardware failure. Please contact the company for after-sales service. Thanks for your understanding and support.

Recycling information

All products marked with the symbol for separate collection of waste electrical and electronic equipment (WEEE Directive 2012/19 / EU) must be disposed of separately from unsorted municipal waste. To protect your health and the environment, this equipment must be disposed of at designated collection points for electrical and electronic equipment designated by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences for the environment and human health. To find out where these collection points are and how they work, contact the installer or your local authority.

